Ride DuPage

Mary Keating
DuPage County Community Development

Karyn Robles
City of Naperville

Service Description

Ride DuPage – Service Delivery Platform
- Demand-Responsive Service
  - 24 hours per day
  - 7 days per week
  - 365 days per year
  - No service area boundaries
- Centralized Scheduling & Dispatching
- Bus / Taxi service
- Distance-based fares

Current Sponsors
- Naperville/Lisle Partners
  - Lisle Township
  - Naperville Township
  - City of Naperville
  - Naperville Park District
- Village of Glen Ellyn
- DuPage County Human Services
- DuPage County Senior Services
- DuPage Veterans’ Assistance Commission
- Western DuPage Special Recreation

Current Programs
- Community Based
  - Naperville/Lisle Ride DuPage
  - Glen Ellyn Ride DuPage
- Social Service Based
  - Transportation to Work Program
  - DuPage Medical Paratransit
  - Veterans’ Hines Hospital Service
  - DuPage Senior Service
  - Western DuPage Special Recreation

Ride DuPage Ridership

Ride DuPage Mobility Measures
- Non-Traditional Dial-a-Ride Hours
  - Weekend Trips – 8.5%
  - Weekday 6pm to 7am – 11.7%
- October 2007
  - 10,347 trips
  - 1,222 unique addresses
  - Only 358 destinations with more than 10 trips
Ride DuPage Mobility Measures

**Weekday Trip Purpose**
- Work: 39%
- Medical: 38%
- Community Access: 23%

**Weekend Trip Purpose**
- Work: 43%
- Medical: 32%
- Community Access: 25%

Ride DuPage Funding

**Operating Funding Jan-Dec, 2007**
- Total $2.5 Million

**Ride DuPage Funding**
- Transit vs Non-Transit Funding
- Farebox: 14%
- Federal (JARC): 29%
- Regional (Pace): 7%
- County: 31%
- State (AAoA): 1%
- Municipal, Township, Park Dist: 18%

How Did It Happen?
- Political Leadership
- SIGNIFICANT Financial Commitment
- Decision to Stop Planning and Do It

Where Is It Headed?
- Increase Transit Specific Funding
- Expand to Entire County
- Broaden Eligibility to Include Low-Income Workers
- Become Supplement to Expanded Fixed-Route Services

Ride DuPage

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